

# Cost-effective, highly skilled technical support for all your network requirements

## Advanced Technical Services from BCE Nexxia

Your network infrastructure is critical to the success of your operations. And, it's important to your customers who depend on your network to manage their business transactions and communication requirements.

When you are looking for technical support for your network, you can count on Advanced Technical Services from BCE Nexxia, a Bell Canada company, Canada's largest communications company.

### The solution

Advanced Technical Services (ATS) from BCE Nexxia offer network technical support such as installation and maintenance. We can provide you with on-site, online and remote technical assistance. You also have the option to provide the on-site services to your customers as part of a package or value-add service.

ATS includes a full scope of support services provided by specialized technicians who are highly trained and certified with major hardware vendors. We offer technical service and support for our Canadian network as well as other networks across Canada\*.

### Our ATS services include:

- Equipment installations, moves, adds and changes
- Server testing, certification and rebooting as well as recalibrating equipment
- Firmware upgrade installation
- End-to-end high speed copper and fiber network support
- Warehousing and inventory control
- 24X7 appointment intervals
- Flexible service plans: pre-paid packages or pay for time and material based on specific requirements



### Benefits

- **Cost effective:** Optimize your resources and improve efficiency by leveraging our industry expertise.
- **Maximize uptime:** Get your services and equipment operational quicker.
- **Easy and simplified:** We take care of your back-end network installation and maintenance services giving you more time to focus on your core business.
- **Enhance your customer experience:** Position yourself as a one-stop shop to your customers.

### About BCE Nexxia

BCE Nexxia, a Bell Canada company, provides national and international clients industry-leading voice, broadband and IP wholesale solutions from across Canada and from key points in the United States. We understand the needs of our clients who come from a variety of markets: inter-exchange carriers, local exchange carriers, wireless service providers, resellers, Internet Service providers, telcos and cablecos.

Our comprehensive portfolio of wholesale products and services demonstrates our commitment to providing solutions that will help your customers grow their businesses and enable their success.

*\*Service availability may vary by region.*

For more information visit [bcenexxia.com/wholesale](http://bcenexxia.com/wholesale)

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